Rhode Island VINE is an automated service that lets you track the status of an offender’s custody. You can also register to be notified by phone and/or email if the status of an offender changes.

Write down the following information, tear off this panel, and keep it in a safe place:

Offender name

Offender number

Your four-digit PIN

USING VINE INFORMATION
Call 1-877-744-8463 or visit www.vinelink.com and follow the instructions to access custody information.

Search for “VINEmobile” where you get your apps.

Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

Powered by Appriss®

A service provided by the Rhode Island Department of Corrections
VINE is an automated service that lets you track the custody status of offenders in the Rhode Island Department of Corrections. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone, email, letter or TTY if the custody status of an offender changes.

INFORMATION
Call 1-877-744-8463 or visit www.vinelink.com and follow the instructions to access custody information.

REGISTRATION
If the offender is in custody, you can register to receive notifications. If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

NOTIFICATION
You will be notified about the following events:
- Release
- Escape/Return
- Transfer: RI – IMH, Out of State, Escape
- Death
- Out to court / Return from court
- Work Release
- Parole Hearing / Parole Release

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

Do not rely solely on Rhode Island VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.

VINE Facts:
- If you feel you are in danger, call 911 immediately.
- Rhode Island VINE is confidential. The offender will not know you are registered with VINE.
- Since Rhode Island VINE calls automatically when an offender’s custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, Rhode Island VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators can assist in various languages and are available 24 hours a day, seven days a week to assist you.

Do not rely solely on Rhode Island VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.

RHODE ISLAND VINE SERVICE
1-877-RI-4-VINE
Toll-Free: 1-877-744-8463
www.vinelink.com